



An exciting opportunity has arisen for an Experienced Assistant Cafe Bar Manager at Orocco Pier, South Queensferry.

Orocco Pier is a privately owned, award winning operation consisting of a boutique hotel, seafood and grill restaurant, café-bar and events venue. Established in 2001, we have built a reputation for friendly but professional service and a quality product. We work hard to achieve this and focus on developing and driving our team to meet the highest standards possible.

We are seeking someone with the passion and energy to be part of the management team and be developed in both our café-bar and restaurant. You will work directly under our Bar Manager to ensure standards of customer care, staff performance and health and safety are maintained in all areas and at all times. There will be an emphasis on staff development, cost controls and sales initiatives. This role also requires someone who is customer focused, able to problem solve and ensure the satisfaction of all parties.



We are therefore looking for someone with several years of experience, working in a managerial or supervisory position in a similar, fast-paced style of operation. They should be competent in the following areas:

- food and beverage service in a busy environment – some wine, spirit and cocktail knowledge is also essential.
- staff supervision and training.
- customer liaison.
- health and safety compliance.
- food safety and allergen compliance.

This is an opportunity that will appeal to candidates who have the following personal attributes:

- A warm, welcoming personality.
- A good listener with an ability to deal with challenging situations calmly.
- An objective view of all staff without any prejudice, ensuring they feel they are being treated fairly at all times and feel part of the team.
- A keen eye for detail.
- Organised and always planning for the day and week ahead.
- An ability to own up to and learn from their mistakes.
- Are able to commit to an operation that is open 365 days a year and is open to the public from 7am to 1am. Shift patterns will be varied.
- Take a positive attitude to situations.

In return, we will always strive to ensure that our managers are supported in their own development. We can offer the opportunity to take on further responsibility within different areas of the business.

Applicants should be aware we located approximately 10 miles from Edinburgh City Centre on a bus and rail link but will find that having their own transport would be preferable.

Salary is negotiable depending on experience. Competitive tips rate also shared between all staff.